

## Our Refund Policy

The deposit is non-refundable in most cases (see exceptions below).

Deposit refund requests will be processed by the Admissions team prior to registration. Students must complete a **Deposit Refund Request form** and email it to [mastersadmissions@soas.ac.uk](mailto:mastersadmissions@soas.ac.uk)

The deposit will be refunded to the bank account of the person or organisation who initially paid the deposit or credited back to the credit card used for the original payment.

We cannot refund the deposit to you if a third party has paid the deposit on your behalf. Authorisation from the original payer should be obtained before a refund can be considered. This will be at SOAS discretion.

Evidence of payment such as a receipt or a bank statement showing payment from that account must be provided. We will need the bank's SWIFT or BIC code. Failure to do so will delay the refund or prevent it altogether.

Refunds will be paid in UK Sterling as per the exchange rates on the day of the refund.

### We will refund the deposit if

- You fail to meet the academic condition of the offer (evidence must be provided)
- You fail to meet the English condition or SOAS English entry requirement (evidence must be provided)
- The Core or Compulsory module(s) you want to take are cancelled/amended
- Your visa is refused through no fault of your own (e.g. due to SOAS issuing an incorrect CAS)
- You request a refund within the 14 days cooling off period
- You complete registration and pay the full tuition fees in advance without deducting the deposit. The deposit will be refunded by the fees and Finance department. Please email [fees@soas.ac.uk](mailto:fees@soas.ac.uk) for details on how to proceed.

### We will not refund the deposit if

- You do not provide satisfactory evidence that you have not met the academic condition(s) in between accepting the conditional offer and paying the deposit and the start of the programme
- You are required to achieve higher English scores or provide evidence of English language and you do not show that you sat a valid English exam or sent acceptable evidence in between accepting the conditional offer and paying the deposit and the start of the programme
- You change your mind after the 14 days cooling off period after accepting the offer and paying the deposit
- Your request to switch to a different programme after paying the deposit is not granted and you decide not to attend
- You have paid the deposit whilst awaiting the decision of a funding/scholarship application, and subsequently withdraw because the funding application is unsuccessful.

- Your visa is refused as a result of not following the [Student Visa guidance](#), failing to meet the Student Visa criteria including insufficient funds, submitting incorrect or fraudulent documentation in support of your application or failing a credibility interview.
- Your request to defer your place has been approved. The deposit will be rolled over to the following year. You can only defer once. If you apply to defer for a second year, you will need to re-apply and your deposit will not be refunded
- You complete registration then decide you no longer wish to attend and withdraw from your studies. If you have paid towards your tuition fees, the amount paid **minus the £1000 deposit** will be refunded as per our [Fees and Refund Charging Policy](#).