

How to contact SOAS during enrolment



Service

Call our enrolment hotline on 0204 566 5781

Send an enquiry via the [Student Information Desk \(SID\)](#)

Book a virtual appointment with the [Fees Team](#)

Go to the [Enrolment webpages](#) and find the right service/team

Best for

121 support through the enrolment process

Submitting questions on specific enrolment topics
(we aim to reply within 5 days)

121 questions on anything related to fees and funding

General questions on the enrolment process or Questions for a specific service

Times

9.30am to 4.30pm
Mon – Fri
9th Sept – 1st Oct

Accessible at any time during the academic year.
Monitored 9-5pm Mon to Fri

9th Sept – 14th Oct

Accessible at any time.
Email inboxes 9-5pm
Mon to Fri